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CFC CAMPAIGN BEGINS

The 1977-1978 Combined Federal Campaign in the National Capital Area is now underway and will be conducted at the Library of Congress during the month of October. The Librarian of Congress will serve as chairman and Donald F. Wisdom, chief of the Serial Division, as vice chairman of the Library of Congress campaign. Mr. Wisdom will be assisted by department coordinators Sandra L. Turner, Office of the Librarian; James Slawski, Administrative Department; Mary Levering, Congressional Research Service; Lynn Ann Grimm, Copyright Office; Vittor F. Pisano, Law Library; Paul Edlund, Processing Department; Leonard S. Bruno, Reader Services Department; John Hebert, Research Department; and many other staff members who will chair division drives and act as keyworkers.

This is the 14th annual fund drive which provides Federal employees the opportunity to respond personally to the growing needs of more than 160 private local, national, and international health, social, and welfare agencies. These agencies have the knowledge and experience to ensure maximum results for every dollar expended, be it health care for the ill and disabled, food and shelter for the hungry and homeless, or other assistance needed to meet an emergency.

The overall goal of this year's National Capital Area is $11.3 million. The Library has set a goal of

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CHANGE AT THE LIBRARY OF CONGRESS

The fourth in a series of articles on Change at the Library of Congress by Charles A. Goodrum, director of the Office of Planning and Development appears as Appendix I in this issue.

GREAT BRITAIN AND UNITED STATES EXCHANGE MARC TAPES

The Library of Congress and the British Library have concluded an agreement for the exchange of United States and British MARC records in machine-readable form. The terms of this agreement are similar to those of the agreements concluded between the Library of Congress and the National Library of Canada, the Bibliothèque Nationale (France), and the National Library of Australia. (See LC *Information Bulletins* of December 20, 1974, p. 416, September 12, 1975, p. 358, and March 19, 1976, p. 190.)

The tapes, which contain records for U.S. and British imprints for book-form material, are exchanged without cost. Both institutions may augment or modify bibliographic data contained on the exchanged tapes to conform to their respective national MARC standards and incorporate the resulting data into their own MARC distribution services for dissemination anywhere in the world.

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JUILLIARD TO PERFORM

Two concerts of chamber music performed by the Juilliard String Quartet will be sponsored by the Gertrude Clarke Whittall Foundation in the Library of Congress on Thursday and Friday evenings, October 20 and 21. The members of the quartet are Robert Mann and Earl Carlyss, violins; Samuel Rhodes, viola; and Joel Krosnick, violoncello. They will be performing on the Stradivari instruments presented to the Library by Mrs. Whittall in 1935-36.

The program for these concerts will include the *Sonata for two violins,* Op. 56 by Sergei Prokofiev; *Quartet in B flat major,* K.589 by Wolfgang Amadeus Mozart; and *Quartet in E flat major,* Op. 127 by Ludwig van Beethoven.

Both concerts will begin promptly at 8 p.m. in the Coolidge Auditorium in the Library. Tickets will be distributed by Patrick Hayes, 1300 G St., N.W., beginning at 8:30 a.m. on Monday, October 17. A service charge of 25 cents is placed on each ticket, and only two tickets are distributed to an individual. Telephone reservations may be made on Monday morning by calling 393-4463. Mail orders are not accepted.

The concert on Friday evening will be broadcast live by radio station WETA-FM, and made available to stations in other cities through the Katie and Walter Louchheim Fund in the Library of Congress.

MARC TAPES

(Continued from front page)

This agreement differs from earlier ones in one important respect. The Library of Congress may not knowingly supply the British records to any organization in the exact form in which they are received without obtaining the express permission of the British Library.

STAFF NEWS

DEATH OF FORMER STAFF MEMBERS

William E. Davis, formerly assistant chief for technical services in the Photoduplication Service, died September 20. Mr. Davis retired from the Library on January 2, 1976 after more than 37 years of government service.

He began his career in the Library in 1938 and was the second staff member of the Photoduplication Service which was established that year. His work in the Library was interrupted from November 1941 through December 1946 when he served with the U.S. Navy as a chief petty officer. On his return to the Library, he was appointed head of the Photoduplication Laboratory, a position he held until designated assistant chief for technical services in August 1972. Upon retirement, he was presented a Superior Service Award.

Funeral services were held at the Christ United Methodist Church with interment at the National Memorial Park. Memorial contributions may be made to Christ United Methodist Church.

Ellen E. Livingston, formerly chief of the Education and Public Welfare Division of the Congressional Research Service, died September 18 at her home in

Washington. Miss Livingston retired from the Library of Congress in 1971.

She was known for her role in developing social security legislation during the 1940s, and upon her retirement, Sen. Russell B. Long called her accomplishments "a model for present and future Congressional Research personnel."

In the late 1940s, Miss Livingston served on the staff of the advisory council to the Senate Finance Committee. She assisted that committee and the Ways and Means Committee in the formulation of social security laws.

AWARDS

During the month of September, 34 Library of Congress employees completed ten years of service and received **Federal Service Award** pins. They are:

David T. Albee	Examining Division
Virginia A. Alexander	NUC Publication Project
Louise N. Blackmon	MARC Editorial Division
Olivia Ann Brickey	Shared Cataloging Division
Alan R. Centa	MARC Development Office
Carol E. Chappelle	Division for the Blind and Physically Handicapped
John M. Collins	Foreign Affairs & National Defense Division
Edward A. D'Alessandro	Research Department Office
Yvonne T. Davis	Binding Office
Kimberly W. Dobbs	Office of the Law Librarian
Paul E. Dwyer	Government Division
Eunice L. Ellison	Serial Record Division
Lewis I. Flacks	Office of the Register, Copyright Office
Mary Kay D. Ganning	Cataloging Distribution Service
Sandra L. Hunt	Foreign Affairs and National Defense Division
Geraldine A. Hunter	Catalog Management Division
Joseph P. Kaczorowski	Descriptive Cataloging Division
Gertraud A. Kidwell	Subject Cataloging Division
Tomoko Kusuda	Shared Cataloging Division
Lucinda E. Leonard	MARC Development Office
Shirley Loo	Library Services Division
Walter E. Miller	Catalog Management Division

In ceremonies held in The Librarian's office on Friday, September 23, Mrs. William Boyd presented to Librarian of Congress Daniel J. Boorstin a poster which reproduces a portrait of her late husband, William Boyd, known to millions of television and movie viewers as "Hopalong Cassidy". The poster, produced for the Hopalong Cassidy festival held in Laguna Beach, Calif., in 1976, was autographed by a number of western stars including John Wayne, Randolph Scott, Ronald Reagan, Jack Elam, Andy Devine, and Dale Robertson. With Mrs. Boyd and The Librarian are E. Fulton Brylawski, Washington, D.C. attorney, and Richard Feiner, a film distributor.

James F. Morgan, Jr.	American Law Division
Lois D. Rose	Subject Cataloging Division
David M. Saah	Serial Record Division
Prostler Samuels, Jr.	Catalog Management Division

Johnsie A. Smalls	Reader Services Department Office
Paul H. Smith	American Revolution Bicentennial Office
Fumie Tateoka	Subject Cataloging Division
Jeanette Y. Trotter	Photoduplication Service
Natalie S. Voshinin	Science and Technology Division
Johnnie L. Williams	Catalog Management Division
Joyce A. Worthy	Division for the Blind and Physically Handicapped
Michael J. Wright	Photoduplication Service

PERSONNEL CHANGES

Susan B. Aramayo has been appointed chief of the Licensing Division, Copyright Office. This new division will be responsible for implementing the sections of the new Copyright law dealing with compulsory licenses for certain uses of some copyrighted works.

A graduate of the University of Pittsburgh (B.A., 1963; M.L.S., 1965) Mrs. Aramayo has completed five in-service courses in supervisory and management training since 1971. She joined the staff of the Library of Congress in 1965 and has served in a variety of technical and administrative positions: cataloger, English Language Section, Descriptive Cataloging Division (1965); descriptive cataloger, Shared Cataloging Division (1966); research assistant and later deputy chief instructor, Cataloging Instruction Office (1967-1975).

Since November 1975, as educational liaison officer, Office of the Assistant Librarian of Congress for Public Education, she has coordinated and administered the Library's visitor program, involving the planning and implementation of schedules for officials of other governments, foreign librarians, educators and scholars, and oversight of the visitor's program for U.S. professional groups.

As vice president (1974) and president (1975) of the Library of Congress Professional Association, Mrs. Aramayo has participated actively in staff and professional activities throughout the Library. During the current year she has served on the Library of Congress Intern Committee as the representative of the Office of the Librarian.

Comprehensive in her knowledge of technical library activities and with broad liaison experience, Mrs. Aramayo will bring to the Copyright Office leadership and communication abilities and experience that will be most useful in working with the staff and the public.

Mrs. Aramayo reported for duty in the Copyright Office on September 28.

Appointments: Felixico Chisley, microphotographer trainee, GT-3, Photodup, OP 5-100; Ann Cohen, clerk-typist, GS-3, GR&B, OP 8-600; John Fischer, analyst in transportation, GS-9, CRS E, 4866; Glanville Industrious, clerk-typist, GS-3, GR&B, OP 8-600; John Mason, Jr., research analyst, GS-7, FRD, 4604; William Noud, senior programmer, GS-12, MARC Dev, 4709; Claretta Walker, serial recorder (trainee), GS-5, Cop Cat, 4891.

Temporary Appointments: Robert Barros, reference clerk, GS-3, CRS Ed, NP; Virginia Blumenthal, library aid, GS-3, Ord, NP; M. Elaine Bunn, reference assistant, GS-7, CRS S, 4929; Ruth Heilizer, editorial clerk, GS-5, Subj Cat, NP; Kenneth Martini, reading room assistant, GS-2, S&R, OP 6-600; Donald Riker, library aid, GS-3, Desc Cat, NP; Leonard Ringle, library aid, GS-3, MARC Ed, NP.

Reappointments: Christina Colbert, descriptive cataloger, GS-9, Desc Cat, 4769; Ralph Weddington, head, filing section, GS-11, Cat Mgmt, 4961.

Temporary Reappointment: Suhaila Haddad, librarian, GS-9, Orien, 4962.

Promotions: Willie Brown, Jr., to clerical assistant, GS-4, Subj Cat, 4932; Phillip DeSellem, Mus, to head, MARC name authority data preparation unit, GS-8, MARC Ed, 4829; Charles Freyder, Loan, to cataloger, GS-7, Cop Cat, 4862; Adolph Hoehling, to congressional research administrator, GS-13, CRS D, 4923; Diana Joyner, MARC Ed, to cataloger, GS-7, Cop Cat, 4862; William McNeill, Ord, to clerical assistant, GS-4, Subj Cat, 4932; Vincent Manzella, Photodup, to head, supply unit, GS-7, P&S, 4329 & 4824; Linda Pearce, to reviewer-reviser, GS-11, Cop Cat, 4948; Nancy Sharbel, to assistant division secretary, GS-6, CRS Ed, 4924; Kevin Stockdale, to copy center operator, WI-12, CS, 4938; Melissa Trevvett, CRS D, to assistant head reference section, GS-12, DBPH, 4904.

Transfers: Beverly Bennett, CRS Ed, to congressional research administrator, GS-11, CRS D, 4883; Anita Shelford, Share Cat, to descriptive cataloger, GS-11, Desc Cat, 4881; Mary Ward, GR&B, to reference librarian, GS-9, Read Serv, 4872.

Resignations: William Bader, CRS S; Marion Dodson, Cop Serv; Martin Hughes, ISO; Karen Jefferson, NUCPP; Elizabeth Madden, CRS D; Delwin Martin, S&R; Charles Moran, Ord; Joan O'Callaghan, Publ; Otha Owens, NUCPP; John Parry, Photodup; Joe Russ, ISO; Gary Simpson, Cat Publ; Ronald Weaver, Cop Ref.

STAFF ACTIVITIES

Margaret N. Coughlan, reference specialist in chil-

dren's literature, Children's Book Section, gave a paper entitled "Bibliography: The Craft and Its Delights," on August 28 at the tenth "Loughborough" International Seminar on Children's Literature held this year at Woudschoten (near Utrecht) in the Netherlands.

Georgette M. Dorn, specialist in Hispanic Culture, Latin American, Portuguese, and Spanish Division, attended the 18th International Congress of Ibero-American Literature held August 1-5, in Rio de Janeiro. She gave a paper entitled "The Archive of Hispanic Literature on Tape: New Developments", and played selections of readings from the Archive by Brazilian poets Jorge de Lima, João Cabral de Melo Neto, Henriqueta Lisboa, and Carlos Drummond de Andrade.

Constance Carter, head, Reference Section, Science and Technology Division, spoke at an all-day Washington, D.C. information conference on September 13. Sponsored by Washington Researchers and titled "Information Explosion: Utilizing Washington's Resources," the program offered a forum for both suppliers and users of information. Miss Carter described briefly the major collections and resources available to the researcher at the Library of Congress and outlined, in some detail, the reference and referral services available from the Library's Science and Technology Division.

Constance Carter, head of the reference section of the Science and Technology Division, discusses scientific literature with M. Truman Fossum at a recent conference sponsored by Washington Researchers. Mr. Fossum is president of a floriculture consulting service and said he had taught floriculture to Gilbert Gude, now director of the Library's Congressional Research Service.

Ellen Zabel Hahn, assistant chief for network development, **Edward J. Lewis**, equipment control officer, **Henry B. Paris**, assistant chief for production, and **John Reiner**, head, volunteer utilization section of the Division for the Blind and Physically Handicapped, addressed the September 14-16 biennial meeting of the Conference of Northern Librarians for the Blind and Physically Handicapped in Charleston, W. Va. More than 40 people representing libraries in nine states heard status reports on a wide variety of DBPH programs and projects.

David Kresh, a reference specialist in the Public Reference Section, and Elisabeth Murawski will give a reading of their poetry on Monday, October 17, at 8 p.m. at the River Road Unitarian Church, Bethesda, Md.

Poems by Mr. Kresh have appeared in recent issues of *Wind, Mati, Nantucket Review, Happiness Holding Tank, Washout Review,* and *Windless Orchard.* Others are scheduled for publication in *Remington Review, The Rufus, Hey Lady, The Cape Rock, Cafeteria, Sun & Moon,* and *Rockbottom.*

Elisabeth Murawski has read often in the Washington area, most recently at the Folger Shakespeare Library, and her poems have appeared in numerous magazines, including *The New Republic, The Virginia Quarterly Review, The Literary Review,* and *Descant.*

"Women in the Criminal Justice System" was the topic of the address given by **Marlene C. McGuirl**, chief of the American-British Law Division, to a meeting of the Womens' Lawyers Caucus of Prince Georges County. Mrs. McGuirl described the female offender in terms of arrest statistics, what kinds of crimes they are arrested for, how they generally fare in the sentencing procedure, and the programs and facilities available to the incarcerated female. A brief question-and-answer period followed.

Vincent Trumpa, subject cataloger in Slavic and Baltic materials, Subject Cataloging Division, is the author of the introduction to the second edition of Antanas Alekna's monograph *Zemaiciu vyskupas Motiejus Valancius* (Bishop Motiujus Valancius of Samogitia), published by the Institute of Lithuanian Studies, Chicago, 1975.

ANNOUNCEMENTS

Harvey and Jaton West are the parents of a boy, Stephen McPherian, born September 13. Mr. West is a cataloger in the English Language Section II, Descrip-

tive Cataloging Division. Mrs. West is employed at Family and Child Services of Washington.

Cenell and William Hill are the parents of a son, Kareem Abdul, born August 18. Mrs. Hill is a processing assistant in the English Language Section of the Shared Cataloging Division. Mr. Hill is employed in private industry.

James S. Richardson, Congressional Research Service, has been reappointed for another term on the Suggestion and Incentive Awards Program. Members of the committee serve on a staggered schedule for three consecutive years. Other members of the committee are Lawrence S. Robinson, Administrative Department; Jean E. Kridle, Copyright Office; Kay F. Wexler, Processing Department; and John Hebert, Department of Research.

The Library of Congress Welfare and Recreation Association has begun giving out 20 free tickets to Library of Congress staff for each concert sponsored by the Music Division foundations through April 1978.

Tickets will be distributed from the WRA Store, room G-100, every Friday a week before each concert. A maximum of two tickets on a first-come, first-serve basis will be given to each staff member. Interested staff from outlying areas may call the store on Friday to reserve tickets during store hours (12-1 p.m.) at ext. 5609. If all tickets have been distributed, staff may call the Music Division at ext. 5502 on the Monday the week of the concert to be placed on a waiting list.

LIBRARY OF CONGRESS PUBLICATIONS

Reading Machines for the Blind. Bibliography 77-2, March 1977. (15 p.) Compiled by Ruth Polan. A selected list of books, articles, reports, and other materials published since 1966 on devices that permit direct access to print materials by blind persons. Included are general works, current research, history and evaluation of the Optacon, Kurzweil, and other reading machines, and names of organizations involved in the development of these devices. Copies may be obtained free on request from the Reference Section, Division for the Blind and Physically Handicapped, Library of Congress, Washington, D.C. 20542.

Fact Sheet, Books for the Blind and Physically Handicapped. April 1977. (4 p.) A description of current services and program activities of the Division for the Blind and Physically Handicapped. A publications order form is included. Copies may be obtained free on request from the Reference Section, Division for the Blind and Physically Handicapped.

The Musical Mainstream. ISSN 0364-7501. Vol. 1, No. 4. July-August 1977 (85 p.). Contains selected reprints from music periodicals, original articles on braille music, announcements, and a listing of new music materials for blind or physically handicapped

CFC

(Continued from front page)

$100,000 as its share in the total campaign. Contributions by the Library staff during the three previous campaigns surpassed the goals set, and it is hoped that the staff will again demonstrate their support of the voluntary services of the many agencies that are represented by the Combined Federal Campaign. Contributors wishing to designate their gifts to specific agencies may do so. Each staff member will be contacted personally by a division representative.

Staff members are reminded of the convenience of the payroll deduction plan which allows for deductions to be made after the beginning of the new year.

readers. Braille, large-print, and cassette editions are free on request from the Division for the Blind and Physically Handicapped.

Supplement to LC Subject Headings. (1977) Cumulative Supplement to the 8th edition for 1974-1976. (x, 765 p.) For sale by the Cataloging Distribution Service for $35 a year for three cumulative issues and an annual supplement which cumulates in a single volume all additions and changes made since publication of the 8th edition.

NEWS IN THE LIBRARY WORLD

APPOINTMENT

Donna Dziedzic has been appointed director of the Illinois Regional Library for the Blind and Physically Handicapped, a special service of the Chicago Public Library. Miss Dziedzic holds an M.L.S. degree from the University of Illinois at Champaign. Before joining the Chicago Public Library staff in 1974, she was a subject and language specialist in the Sterling Memorial Library at Yale University, and supervisor of the Reference Room.

The Chicago Public Library's Library for the Blind and Physically Handicapped, which has served as the Library of Congress's regional agency for Illinois since 1932, will move to a new library building at Roosevelt Road and Blue Island Ave. late this year. The new facility will serve as regional administrative and operations headquarters for Illinois, as a subregional library serving blind and physically handicapped Chicagoans, and as the Roosevelt Branch Library serving non-handicapped community residents.

COURSES

Pratt Institute Graduate School of Library and Information Science is now offering a master's degree program in information management. Holders of bachelor's degrees in liberal arts, mathematics, or science with an interest in satisfying the information needs of others are encouraged to apply. For further information, write Rhoda Garoogian, assistant dean, Pratt Institute Graduate School of Library and Information Science, Brooklyn, N.Y. 11205.

The **University of Denver** Graduate School of Librarianship will offer four courses and a seminar during Interterm 1977. The Publishing World: An Overview, 2 credit hours, will meet daily November 28-December 2; Bibliotherapy, 2 credit hours, daily December 5-9; Public Relations for the Library, 2 credit hours, daily December 12-16; and Library Services for the Handicapped, 2 hours, daily December 12-16. Tuition is $82 per credit hour. The seminar on Out-Of-Print and Rare Materials: Problems of Identification and Acquisition will meet December 5-9. The fee is $150. For further information on the courses and the seminar contact the Admissions Office, Graduate School of Librarianship, University of Denver, Denver, Colo. 80208. Telephone (303) 753-2557.

A Seminar in Graphic Design at the King Library Press/1977 and the Southeastern Fine Print Competition will be held at the University of Kentucky campus in Lexington October 28-31. Book design will be the focus of the seminar. John Dreyfus, Stephen Harvard, Adrian Wilson, and Joyce Lancaster Wilson will offer lectures and limited enrollment workshops and also serve as judges of the Southeastern Fine Print Competition. Inquiries may be directed to David Farrell, curator of rare books, or W. Gay Reading, director, King Library Press, Department of Special Collections, University of Kentucky Libraries, Lexington Kentucky 40506. Telephone (606) 258-8611.

NEW PUBLICATIONS

The **Burney Collection of Early English Newspapers** is being microfilmed by Research Publications, Inc., in cooperation with The British Library. The collection is a significant resource for the study of virtually all aspects of 18th-century life. According to its agreement with The British Library, RPI will supplement the Burney Collection with additional titles and fill in missing issues from other holdings, thus establishing for the first time a definitive and accessible microfilm edition of a library of early English newspapers. Details are available from Research Publications, Inc., 12 Lunar Dr., Woodbridge, Conn. 06525.

Dictionnaire de l'Edition-Dictionary of Book Publishing by Philippe Schuwer contains more than 6,000 creative, technical, and commercial terms used in the book trade. One section is in French, and the other in English. The cost is $30 from Paris Publications, Inc. 2 Haven Ave., P.O. Box 849, Port Washington, N.Y. 11050.

APPENDIX I

CHANGE AT THE LIBRARY OF CONGRESS

by Charles A. Goodrum
Office of Planning and Development

Let's talk about the Not-on-Shelf Problem.

In case you just joined the staff the Not-on-Shelf Problem refers to the frequently expressed belief, "you can't get a book at the Library of Congress." "If you ask for ten, you're lucky to get five." "I'm finished with it, but I don't dare turn it back; I could never get it again." Et cetera.

Last year 75 staff members queried 3,119 users as they left the general reading rooms of the Library, and the two most frequently expressed complaints were slowness of delivery of requested materials, and frustration over not-on-shelf rejections. A *Washington Post* reporter recently charged us with "many thousands of items that are believed to be in the Library, but can't be found," and claimed that "about 20 percent of the collection is missing from the shelves at all times."

Are the charges valid? Possibly. In any event, so long as they are so perceived, it is bad and something has got to be done about it.

In the next three issues of the LC *Information Bulletin,* I'd like to discuss five things: (1) how the problem is seen by some of the people impacted–you will see it strikes different groups in different ways, (2) some of the good things that are causing it (recall: the reason a library keeps books is for people to use them; if the books are being used, of course they are not-on-shelf, (3) some of the bad . . . unprofessional . . . things that are causing it (When does an emptied steam table cease to be a tribute to the cooks and become an indictment of the cafeteria management?), (4) what we hope to do about it in the next six months, and (5) describe some innovative programs that Stack and Reader, Loan Division, and Collections Maintenance Office have started which show the kind of hardedged things that can be done quickly, now.

I'll try to neat things up as we get into the discussion, but let's start unstructured. Let me throw out some unconnected pieces of data under Topic One.

Item:

A few weeks ago we got the following letter from a Professor at the University of Missouri:

"During my annual visits . . . I have discovered that year after year approximately 50 percent of the books reported as 'Not-on-Shelf' are in fact on the shelf, precisely where they should be and that the page has simply not bothered to get the books."

Item:

Yesterday I received a letter from a distinguished officer of one of the nation's largest historical societies who reports that he had visited LC in June, requested 44 books, of which we could deliver only 17. The final "NOS" was given him six hours after the book was requested. He reports that of some 400 books he had requested in a Fort Wayne, Indiana, library, all but one were delivered promptly. Why can't we do as well?

Item:

One of our deck supervisors states: "Supervisors recheck NOS's and find deck attendant error rate at approximately 4 percent for the total of not-on-shelf reports submitted to them." Supervisors "recheck close to 6,000 NOS reports per month" and recheck between 4,000 to 7,000 of the 20,000 shelves read each month to insure shelfreading accuracy.

Item:

Interviews with the deck attendants give the picture of the book collections of the Library creeping like an inexorable glacier over the institution. A comparision of the scene in 1946 and 1976 reveals:

	1946	*1976*
General collections size	4,374,442	9,769,972
Deck area (sq. ft.)	255,860	417,060
Full-time deck attendants	40	65
Volumes covered per deck attendant	109,361	149,159
Area covered per deck attendant	6,396	6,367
Number of decks	30	40
Average shelfload	75%	90%

Item:

A newcomer to the scene would have us believe we are blinded by our statistics and buried by dead wood. He claims we are fooling ourselves; that the

Library is a great current publishing/*English* language warehouse like any major U.S. research library, but because we see ourselves as a retrospective storehouse of the world's literature we assume that the whole collection is drawn upon full spectrum by time and language. "You are really using only a small fraction of the shelved volumes, but you are carefully shelf-reading, dusting, straightening, moving, and adjusting millions of old, non-English books that will seldom if ever be used again. These should be archived. Quit massaging them."

Incidentally, the library profession has recently been shaken by a new study at the University of Pittsburgh which discovered that only 56 percent of the books acquired by Pitt in 1969 have ever been taken off the shelves; if a book hasn't been used in its first two years it will probably never be circulated; if you assume two uses of a book justifies its purchase, 58 percent should not have been bought; only nine percent of the journals bought for engineering students are ever looked at; it can cost as much as $124.29 to acquire a book, circulation can cost $3.94 per loan, . . . etc. (See the July '77 *Library Journal.*)

What do we know about our own time/language use? As of June 21-July 21, checking volumes which were being returned to the general collections after use in CRS and the general reading rooms, 79.3 percent proved to be in English, 5.2 percent German, 4.4 percent Russian, and 3.5 percent each for Spanish and French. The other 200-plus languages we acquire, catalog, and store account for the remaining 4.1 percent. (By comparison, in the last 10 years only 37 percent of the books LC processed were in English.)

Similarly, of the total volumes used in this four-week period, 56.7 percent were printed since 1970, 18.2 percent between 1960-70, 8.9 percent between 1950-60, which is to say 83.8 percent of the use fell on books printed since 1950.

Item:

Last month a mid-western library asked to photocopy 203 old, fugitive, and hard-to-find items. One hundred fifty-five were found on the shelf at first look (NOS rate of 25 percent). Eighteen of the missing turned up two weeks later, six more appeared by four weeks. Fifteen more were found on shelves in various divisions. (One was mislabelled, one in the bindery, and one "missing since 1929"). By the end of the month, all but six of the 203 items had been run down. Ultimate NOS rate—three percent.

Item:

Last year we removed 1,125,635 volumes from the shelves for reader use within the Library, and sent 227,034 volumes out of the building on loan, (85,576 of which went to Congressional offices).

Item:

Finally, what *is* the Not-on-Shelf rate?

1. Reader Services says it varies by the classification number: for the period October 1976-March 1977, it ran from a high of 31.93 percent for H books, 30.17 percent for J, 28.29 for E, down to 24.92 for C, etc.
2. Congressional Reference Division says in June 1977 it was receiving 32 percent of its requests back not-on-shelf.
3. Individual researchers in the Main Reading Room firmly claim 50 percent rejections. So what are we doing about it?

Several things. First, we have divided the problem into two parts: (1) stresses which come from the ways we *use* the collections, and (2) stresses which come from the way we *build* and *house* the collections. To do something about the first area, we assembled a team made up of Dudley Ball, Reader Services Department; Jacquelyn Reamy, Descriptive Cataloging; Emmett Trainor, Collections Maintenance Office; Suanne Thamm, formerly of Loan Division, now of Labor Management Relations and Appeals Office; Liz Stroup, Congressional Research Service; Beth Jenkins-Joffe, General Reference and Bibliography Division; with myself as chairman. We set ourselves the tasks of finding out what is causing the problem and what can be done about it. We have been meeting regularly through the past 90 days and the "why" study is sufficiently complete to proceed to the "what" part. It is Dan Boorstin's and Bill Welsh's hope and ours to have made meaningful reductions in the rejections (and dramatic improvements in the service) by the end of the year.

The second task force, this to study the selection and housing of the collections, will be chaired by Bob Stevens, previously of the Reference and Processing Departments and now of the Copyright Office. He is now assembling his committee and the group will be activated the first of October.

The point here is: we now have a reasonably clear idea of what is causing the not-on-shelf problem. I will be describing the elements in the following weeks. What can be done about it is complicated but we are reasonably sure that with good will and professionalism it can be solved—however the

committees can use all the help they can get. After we enumerate the problems, we will be eager to receive your suggestions about how to eliminate them. If you have any ideas, please get them to one of the committee members or to me, either orally or in writing.

Next week: The Damage Done by the System Working Too Well.

APPENDIX II

A REPORT ON ACTIVITIES OF THE NETWORK TECHNICAL ARCHITECTURE GROUP July 28-29, 1977, Meeting Minutes

The Network Technical Architecture Group (NTAG), set up by the Network Advisory Group (see the LC *Information Bulletin* of April 29, p. 289) held its fifth meeting in Washington, D.C., on July 28-29.

The first item on the agenda was a presentation on the message text study funded by the Committee for the Coordination of National Bibliographic Control (CCNBC) and monitored by NTAG. Paul Lagueux, representing CCNBC, introduced Philip Long, who has been selected to carry out the study. Philip Long discussed with the group his understanding of the purpose, extent, and expected outcome of the study, which will consist of a survey of the existing message formats for query, reply, error, and control message texts used in the major library processing centers. Based on his investigation, Mr. Long is to recommend normalized message formats. These standardized formats are necessary for efficient network communications.

Three members from the NCLIS/NBS Task Force on Computer Network Protocols attended the meeting to discuss with NTAG the concern of the task force that the protocol that they have designed be implemented as soon as possible. The task force, sponsored by NCLIS, has been working since December 1976 on a standard communications protocol at the applications level for the use of library networks, i.e., a protocol that describes types of transactions, message sources, message destinations, etc. They suggested that NTAG proceed directly to its earlier defined project 1.2: the implementation of links to LC using standard protocols. Because the protocol is not yet at the implemention level, but requires a lengthy testing period, a majority of NTAG members voted to retain project 1.1, implementation of links to the Library of Congress using current protocols, as an initial project. Several members felt that their utilities have a great deal to investigate about the use of the linkages and want to begin to gather information as soon as possible.

NTAG, however, agreed with the task force representatives that it was important to begin testing the protocol as soon as possible after the protocol document is finished in October, and that such testing should include consultation with the members of the original NCLIS/NBS Task Force, so that their knowledge and background on the protocol could assist in its refinement. NTAG decided to look into the possibility of obtaining funds for a protocol test bed.

On Thursday afternoon David Hartmann and Bill Mathews, who are also members of the NCLIS/NBS Task Force, gave a detailed description of and answered questions about the protocol.

The group reviewed a draft of their joint funding proposal on Friday. The proposal asks for funds for the linking of four utilities to the Library of Congress using current protocols and for funds for the continuation of NTAG meetings, to enable the group to plan the next steps toward the goal of bidirectional linking of all utilities. A motion was passed asking the Library to be the agent responsible for grant funds, subcontracting with the other institutions as required.

The meeting was attended by James Aagaard, Northwestern University; Henriette Avram, chairman, Library of Congress; Pamela Bacher, Library of Congress; A. H. Epstein, BALLOTS Center; Howard Harris, University of Chicago; David Hartmann, Library of Congress; Howard Kierzewski, Library of Congress; John Knapp, Research Libraries Group; Bill

Mathews, New England Library Information Network; Sally McCallum, Library of Congress; Tom Murphy, University of Chicago; Gordon Rawlins, Pennsylvania State University; Mary Jane Reed, Washington Library Network; Martin Sellers, Ohio College Library Center; Ruth Tighe, National Commission on Libraries and Information Science; and Andrew Uszak, Information Industries Association.

NTAG adjourned until the next meeting on August 25-26 in Washington, D.C.

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